

# **VDSS Role in Expansion**

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- Preparing LDSS
  - Eligibility Pathways
  - Communications
  - Systems Development
  - Resources/Technology
  - Training
  - Collaboration





### **How to Apply for Medicaid Coverage**



Cover Virginia Call Center 1-855-242-8282 (TDD: 1-888-221-1590)















# **VDSS Role in Expansion**

To assist local agencies with increasing their awareness and optimizing ME enrollment, VDSS created a Medicaid Expansion HUB (MedEx) to support state and local agencies.





### MEDICAID EXPANSION

### WELCOME TO THE MedEx HUB

## MEDICAID EXPANSION IS COMING -

### MESSAGE FROM LEADERSHIP





- Local Departments Participate in all Phases
- VaCMS Requirements/Design Complete
- VaCMS Testing (In Progress)
  - August 20 November 9





# Hiring/Technology

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- Hiring
  - 300 positions allocated for LDSS
    - As of 09/30 282 positions were identified within local departments
  - Laptop Work Request (300 housed at VDSS)
  - Additional data storage
  - Ensuring Application Performance (VITA/VACMS/Local Government)



# **Training Plan**

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Roadshows

- Traveled Across the State between in September in partnership with DMAS
- Over 1,200 Attendees
- Ambassador Training, Enrollment, Eligibility, CPU and Systems

Worker Training

- Over 60 Trainings statewide between October and November; will continue through spring
- Required for all Medicaid Workers (over 2,500 currently registered)
- Policy, Systems, Business Processes

Other Training  Multiple training paths are planned to include a Medicaid Expansion Track at the upcoming BPRO conference, webinars, and User Group forums



# **Interagency Collaboration**

- Partner with DMAS, local agencies, workforce development entities and other stakeholders as ME is implemented in 2 phases.
  - Virginia League of Social Services Executives (VLSSE)
  - Benefit Programs Organization (BPRO)
  - Virginia Community College Workforce System (VCCS)
  - Virginia Employment Commission (VEC)
  - Department of Corrections (DOC)
  - Department of Behavioral Health and Developmental Services (DBHDS)



# Questions? CREATE CR

